



RETURNS AND WARRANTY

D.R. ROVACRAFT Pty Ltd are introducing a new system for returns and for warranty returns. The new system means all customers will have to apply for a GRN (Goods Return Number) before sending back any goods.

Returns

All goods returned must be Authorised prior to return, by calling Rovacraft and acquiring a GRN (Goods return Number).

Please contact your local branch WA (08) 9377 0080, NSW (02) 9700 8920, VIC (03) 9758 5211.

Goods returned without prior approval or GRN will not be processed.

Warranty

All goods returned under warranty must be authorised prior to return, by calling or emailing SIMON and acquiring a GRN (Goods return number) and a warranty return form.

You must have a GRN form and a warranty form, both filled in to return warranty parts.

Tell: (08) 9377 0080

Fax: (08) 9377 0399

Email: accounts@rovacraft.com.au